

HEID MUSIC

Position: Print Music Specialist/Customer Service Associate

You + Heid Music = Awesome Career!

Heid Music is expanding our services into the Madison area the Fall of 2011. We are looking for a **Print Music Specialist/Customer Service Associate** to provide excellent customer service to our customers. This is a part-time position, but could partner with other open positions to become full-time. This is the perfect position for a detail oriented, friendly individual that loves selling and has a passion for music.

Here is how you will spend your day:

- Providing **excellent customer service** and assisting customers with musical instrument and accessory purchases
- Researching, filling, ordering and billing print music requests
- Providing recommendations to customers & schools when new music arrives
- Maintaining print music displays
- Maintaining the sales floor
- Working with colleagues on events, marketing promotions, and outside events

Here are the skills you need to ensure your success:

- A minimum of 2 years of sales/customer service experience
- Knowledge of musical instruments recommended, but not required
- A dynamic sales personality that shines through in person, on the phone and in written communication
- The ability to work independently and be self disciplined
- A passion for selling
- The ability to work in a team environment
- An open schedule to accommodate working nights and weekends

If this sounds like you, please submit your resume or application to Lora Glasel, Human Resources Manager at lora.glasel@heidmusic.com or to:

Heid Music
Attn: Lora Glasel
308 E. College Ave.
Appleton, WI 54911

Applications can be found in the employment section of www.heidmusic.com.

Heid Music does not discriminate in any aspect of employment on the basis of race, color, religion, national origin, ancestry, gender, sexual orientation, gender identity, age,

HEID & MUSIC

veteran status, disability or any other characteristic protected by federal, state, or local employment discrimination laws where Heid Music does business.